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Attitudes toward Medical Professionalism and Professional Medical Practices in Medical Students of Qazvin

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Abstract

Background and Objective: Previous literature supports consideration of professional education at undergraduate level. This research was an attempt to assess the attitudes of medical students toward medical professionalism and professional practices in Qazvin University of Medical Sciences during 2014-2015.

Materials and Methods: All medical students, in the clerkship and internship levels, enrolled in a descriptive study. Data were gathered by means of a questionnaire taking into account cultural considerations of the country.

Results: Most trainees pointed out that professionalism should be taught and learned. While half of the trainees believed that medical ethics course should be formally taught in the medical school, the others preferred its elective inclusion. The majority of the participants (94.5%) believed that learning professionalism needs more than only a theoretical course. A longitudinal approach for teaching professionalism was the most agreed approach in comparison to time-limited course. There was a significant difference between attitude of the students and interns in terms of necessity of lifelong learning and updated knowledge, inter-professional collaboration and team-work and the importance of continuous education. Also, frequency of professional behaviors (e.g. number of weekly studied articles, use of earlier notation and participation in social services in the past few years) were statistically different based on the level of education.

Conclusion: Despite positive attitudes of medical students toward specific elements of professionalism (empathy, teamwork, and lifelong learning), they rarely take advantage of them in their behavior.

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Introduction

Medical professionalism can be defined as the foundational understanding of ethics when applied to medicine and in recent years, its academic study is becoming very common (1). Technical knowledge, practical skills, ethics, and communication are foundations of professionalism principles. Also, medical professionalism comprises the following set of behaviors:

1- adhere to high ethical and moral standards, 2- respond to societal needs, and their behaviors (reflects a social contract with the communities served), 3- demonstrate core humanistic values, including honesty and integrity, caring and compassion, altruism and empathy, respect for others, and trustworthiness, 4- accountability for themselves and their colleagues, 5- demonstrate a continuing commitment to excellence, 6- exhibit a commitment to scholarship and advancing their field, 7- reflect upon their actions and decisions (2, 3).

Reports show that newly graduated physicians are facing problems which threaten the professional values and decrease social trust (4). Physicians' professional attitudes and ethical skills are shaped in part by their medical school trainings (5). Over the past several decades, formal curricula have been widely introduced in medical schools programs to enhance the professionalism and ethical strengths of early career physicians (6).

Understanding undergraduate medical students' perspectives about the principles of professionalism may help educators to teach undergraduate medical students about professionalism with learner-centered methods that incorporate their daily challenges as teachable moments. For a better understanding, we need to know about their attitudes and beliefs toward professional behaviors in general and also in particular about themselves. So, we designed and conducted this research to assess the medical professionalism among senior medical clerks and interns of Qazvin University of Medical Sciences.

Materials and Methods

This descriptive cross-sectional study was done at Qazvin University of Medical Sciences (QUMS) in 2014-2015. At the first step, the researchers designed a questionnaire by using articles and several previous questionnaires of similar studies by expert groups (10, 11), which then was adjusted according to the basics of

professionalism, the purpose of the study, ethical and cultural issues, and the code of conducts of the University.

The questionnaire included two main parts: attitude with 24 questions, and behavior with 14 questions.

A five-point Likert scale for each question was used. The answers to the questions were rated from none to very much. Its validity was determined by Pilot test on 15 people and reliability of the instrument was assessed at Shademan's study with Cronbach' Alpha > 0.85. (7). All senior medical students (year 5) and interns enrolled to the study with no sampling (n=145).

For increasing the response rate, researchers tried twice to collect the questionnaires within 1-2 weeks, although participation was not mandatory and the students were free to announce their names. Data were analyzed by T-student Test using SPSS software.

Ethical considerations

All the participants were firstly informed about the purpose of the study and assured of anonymity prior to their participation in the study.

Results

More than 90 percent of the questionnaires were returned by the participants (131 out of 145) with a male-to-female ratio of 0.60. (Table 1) The mean age was 24.6±1.12 (range 22- 28). A total of 42% of the participants were studying in the fifth (last) year of medical school and 57% were in internship level.

The frequencies of the professional behaviors are shown in table 1.

These behaviors [i.e. the number of weekly studied articles (p=0.025), use of previous notation (p=0.015) and participation in social services in the past few years (p=0.047)] were statistically different based on the level of education. Obviously, the interns read more articles than the medical students in a weekly basis.

Most trainees (80%) believed that teaching of ethics and professionalism is necessary and should be taught and learned. About half of the trainees (51.6%) expressed that ethics should be formally taught in the medical school curriculum while the others considered it as an elective. The majority of participants (94.5%) believed that learning medical ethics and professionalism needs more than only a theoretical course to teach. A longitudinal approach for teaching medical ethics and professionalism was the most agreed format (68.5%) rather than a course in a limited time.

The degree of importance of professionalism principles is shown in table 2 and reflects the

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viewpoints of participants. There was a significant difference between attitude of the clerks and interns in terms of necessity of life-long learning and having updated knowledge (p=0.044), inter-professional collaboration and team-work (p=0.032) and the importance of continuous education (p=0.030). In fact, undergraduate medical students had a better attitude to life-long learning and team-work strategy in comparison with interns. (Table 2)

Table 1: The frequency of professional behaviors based on medical students' answers in QUMS, 2014-2015

		Count (percent)			p
		Students	Interns	Total	
Gender	male	19 (34.5)	30 (39.5)	49 (37.4)	0.565
	female	36 (65.5)	46 (60.5)	82 (62.6)	
Sending Email to patients	frequently	0 (0.0)	0 (0.0)	0 (0.0)	0.210
	rarely	4 (7.3)	2 (2.6)	6 (4.6)	
	never	51 (92.7)	74 (97.4)	125 (95.4)	
Using online medical education methods	frequently	22 (40.0)	35 (46.1)	57 (43.5)	0.125
	rarely	18 (32.7)	31 (40.8)	49 (37.4)	
	never	15 (27.3)	10 (13.2)	25 (19.1)	
Use of computerized applications for medical decision making	frequently	15 (27.3)	32 (42.1)	47 (35.9)	0.187
	rarely	25 (45.5)	30 (39.5)	55 (42.0)	
	never	15 (27.3)	14 (18.4)	29 (22.1)	
Using online journals	frequently	9 (16.4)	19 (25.0)	28 (21.4)	0.241
	rarely	28 (50.9)	41 (53.9)	69 (52.7)	
	never	18 (32.7)	16 (21.1)	34 (26.0)	
Reading new articles (weekly)	None	47 (85.5)	49 (64.5)	96 (73.3)	0.025*
	1-4	8 (14.5)	26 (34.2)	34 (26.0)	
	4<	0 (0.0)	1 (1.3)	1 (0.8)	
Readiness for clinical knowledge evaluation	yes	9 (16.4)	8 (10.5)	17 (13.0)	0.243
	borderline	26 (47.3)	47 (61.8)	73 (55.7)	
	no	20 (36.4)	21 (27.6)	41 (31.3)	
Subscribe to charity	No	38 (70.4)	62 (81.6)	100 (76.9)	0.047*
	yes, town/regional	7 (13.0)	11 (14.5)	18 (13.8)	
	yes, country area	9 (16.7)	3 3.9)	12 (9.2)	
Unreported medical error	yes	10 (18.5)	25 (32.9)	35 (26.9)	0.069
	no	44 (81.5)	51 (67.1)	95 (73.1)	
Conflict of interest comprehension	good	18 (72.0)	27 (62.8)	45 (66.2)	0.439
	no comprehension or no encounter	7 (28.0)	16 (37.2)	23 (33.8)	
Presence of professionalism training	yes	49 (98.0)	55 (76.4)	104 (85.2)	0.001*
	no	1 (2.0)	17 (23.6)	18 (14.8)	
Types of courses (Elective or required courses)	required	29 (54.7)	37 (49.3)	66 (51.6)	0.548
	elective	24 (45.3)	38 (50.7)	62 (48.4)	
Education type required for job/role	theory	0 (0.0)	7 (9.3)	7 (5.5)	0.073
	practical	16 (30.2)	20 (26.7)	36 (28.1)	
	theory-practical	37 (69.8)	48 (64.0)	85 (66.4)	
Proper time of education	beginning of the course	4 (7.4)	11 (14.5)	15 (11.5)	0.458
	throughout the course	39 (72.2)	50 (65.8)	89 (68.5)	
	no need (except role model)	11 (20.4)	15 (19.7)	26 (20.0)	

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Table 2: The Importance of the principles of professionalism from the Viewpoint of medical students in QUMS

		Count (percent)			p
		Students	Intern	Total	
Willingness to take up recertification courses	Nothing or little	13 (23.6)	17 (22.4)	30 (22.9)	0.483
	average	17 (30.9)	31 (40.8)	48 (36.6)	
	Much and too much	25 (45.5)	28 (36.8)	53 (40.5)	
Reporting their general medical errors	Nothing or little	28 (50.9)	28 (36.8)	56 (42.7)	0.273
	average	17 (30.9)	31 (40.8)	48 (36.6)	
	Much and too much	10 (18.2)	17 (22.4)	27 (20.6)	
Reporting unqualified colleagues to the responsible authorities	Nothing or little	33 (60.0)	51 (67.1)	84 (64.1)	0.553
	average	11 (20.0)	15 (19.7)	26 (19.8)	
	Much and too much	11 (20.0)	10 (13.2)	21 (16.0)	
Not considering gender and racial differences in patients' medical care	Nothing or little	7 (12.7)	16 (21.1)	23 (17.6)	0.121
	average	6 (10.9)	15 (19.7)	21 (16.0)	
	Much and too much	42 (76.4)	45 (59.2)	87 (66.4)	
Taking care of patients without considering their financial situations (to pay for the services)	Nothing or little	5 (9.1)	15 (19.7)	20 (15.3)	0.137
	average	11 (20.0)	19 (25.0)	30 (22.9)	
	Much and too much	39 (70.9)	42 (55.3)	81 (61.8)	
Lifelong learning and having updated knowledge	Nothing or little	1 (1.8)	8 (10.7)	9 (6.9)	0.044*
	average	18 (32.7)	14 (18.7)	32 (24.6)	
	Much and too much	36 (65.5)	53 (70.7)	89 (68.5)	
Knowing and applying evidence-based medicine	Nothing or little	3 (5.5)	8 (10.5)	11 (8.4)	0.286
	average	11 (20.0)	21 (27.6)	32 (24.4)	
	Much and too much	41 (74.5)	47 (61.8)	88 (67.2)	
Considering themselves socially responsible	Nothing or little	1 (1.8)	2 (2.7)	3 (2.3)	0.762
	average	12 (21.8)	20 (26.7)	32 (24.6)	
	Much and too much	42 (76.4)	53 (70.7)	95 (73.1)	
Considering themselves able to handle conflict of interests	Nothing or little	2 (3.6)	3 (3.9)	5 (3.8)	0.178
	average	14 (25.5)	31 (40.8)	45 (34.4)	
	Much and too much	39 (70.9)	42 (55.3)	81 (61.8)	
Interprofessional collaboration and team-work	Nothing or little	3 (5.5)	9 (11.8)	12 (9.2)	0.032*
	average	12 (21.8)	29 (38.2)	41 (31.3)	
	Much and too much	40 (72.7)	38 (50.0)	78 (59.5)	
Considering the patient as a person and not calling him with a disorder	Nothing or little	3 (5.5)	12 (15.8)	15 (11.5)	0.156
	average	16 (29.1)	23 (30.3)	39 (29.8)	

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name	Much and too much	36 (65.5)	41 (53.9)	77 (58.8)	
How much did they care about Nutrition and obesity?	Nothing or little	7 (12.7)	7 (9.2)	14 (10.7)	0.553
	average	13 (23.6)	24 (31.6)	37 (28.2)	
	Much and too much	35 (63.6)	45 (59.2)	80 (61.1)	
How much did they care about getting education?	Nothing or little	14 (25.5)	7 (9.2)	21 (16.0)	0.030*
	average	22 (40.0)	31 (40.8)	53 (40.5)	
	Much and too much	19 (34.5)	38 (50.0)	57 (43.5)	
How much did they care about immunization and vaccination?	Nothing or little	3 (5.5)	7 (9.3)	10 (7.7)	0.503
	average	5 (9.1)	10 (13.3)	15 (11.5)	
	Much and too much	47 (85.5)	58 (77.3)	105 (80.8)	
How much did they care about smoking cessation?	Nothing or little	6 (10.9)	10 (13.2)	16 (12.2)	0.916
	average	11 (20.0)	14 (18.4)	25 (19.1)	
	Much and too much	38 (69.1)	52 (68.4)	90 (68.7)	
How much did they care about drug abuse especially among youngsters?	Nothing or little	5 (9.1)	7 (9.2)	12 (9.2)	0.914
	average	11 (20.0)	13 (17.1)	24 (18.3)	
	Much and too much	39 (70.9)	56 (73.7)	95 (72.5)	
How much did they care about fastening seat belts?	Nothing or little	17 (30.9)	16 (21.1)	33 (25.2)	0.207
	average	22 (40.0)	27 (35.5)	49 (37.4)	
	Much and too much	16 (29.1)	33 (43.4)	49 (37.4)	
How much did they care about air pollution?	Nothing or little	18 (32.7)	18 (23.7)	36 (27.5)	0.519
	average	17 (30.9)	27 (35.5)	44 (33.6)	
	Much and too much	20 (36.4)	31 (40.8)	51 (38.9)	
How much did they care about unemployment?	Nothing or little	19 (34.5)	15 (19.7)	34 (26.0)	0.161
	average	15 (27.3)	26 (34.2)	41 (31.3)	
	Much and too much	21 (38.2)	35 (46.1)	56 (42.7)	

Discussion

In the present study, the attitudes of undergraduate medical students of QUMS toward medical professionalism and professional behavior were examined. The result of this study may be used in the planning of curricular content and methods that are more acceptable to trainees. Also, these data may assist in creating didactic strategies that improve the quality of practice of early career physicians.

Although, most trainees believed that professionalism and ethics should be taught and learned, surprisingly, interns less strongly

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endorse the benefits of professionalism and ethics preparation than clerks. Half of trainees considered ethics as a formal course in the medical school curriculum and most of them (68.5%) believed that suitable time of ethical and professional teaching is throughout the course. In our study, Although the need for appropriate role models during medical training is imperative (8) and despite the importance of role models to success of professionalism education, only one fifth of students considered role modeling as the only way to learn professionalism. There are different possible explanations for the difference between our students' opinion and what we expect for role modeling in learning professionalism. Unfortunately, many factors lead to less time to supervise and teach learners, limited opportunity for study and research, and decreasing time for community involvement (9). Also, when the teaching of professionalism is limited to one or more formal didactic sessions outlining the cognitive base, the impact will be minimal. For many years, the acquisition of professionalism occurred largely through an informal process and role modeling remained critically important (10). Since medical practice issues have become more complicated, such an informal process no longer considers sufficient.

Different learning approaches (e.g., clinically-oriented, non-traditional formats) are valued by our participants. Similarly, diverse learning approaches (e.g., clinically-oriented, non-traditional formats) are valued by participants of Medical College of Wisconsin (11). Also, in another study, clinically-oriented teaching of professionalism was strongly preferred over structured teaching. In University of North Dakota, School of Medicine and Health Sciences, a pre-clinical patient-centered learning (PCL) process generates innovative opportunities for professionalism education at the student level. In their PCL format, classes are divided into groups of six to eight students who meet three times a week to analyze a clinical case. Each small group also includes a faculty member who facilitates the group process, rather than instructing students about case content (12).

Currently, physicians do not work alone (12) and health care work patterns are shifting to be more team-based (13). Effective teamwork has been shown to improve the quality of patient care (14, 15), yet until recently has not been included in our curricula. Currently in our country, health care professionals are poorly prepared by their education for their roles in a team. In our study, majority of

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medical students believed that inter-professional collaboration and team-work are important but they poorly prepared for the inevitable teamwork in which they need to be involved. The difficulties encountered in working with professionals from different disciplines arise from a lack of knowledge of different roles, lack of skills in teamwork and variable levels of respect, all of them are amenable to change through education (16).

There is no agreed-upon definition of domains of professional medical practice. Patient care, medical knowledge, practice-based learning and improvement, interpersonal and communication skills, professionalism, and systems-based practice (including health economics and teamwork) were defined as areas of competence by The Accreditation Council for Graduate Medical Education (17). In our study more than 85% of the students showed moderate to very high levels of attention to some parameters and predictors of professional behaviors such as life-long learning and updating their knowledge, getting the most reliable information and applying it in their daily practice, knowing the principles of evidence–based medicine, being socially responsible and committed to social justice, being pleased to be supervised, having updated technical skills and adaptability and adjustability, being able to manage conflict of interests, constructive interaction with other members of the healthcare team, good interaction and knowing the principles of teamwork, and considering the patient as a person (i.e. avoiding to call them with the medical disorder names instead of their names).

About 43% of the participants had paid little attention to report their own medical errors or unqualified colleagues to the related organizations that is a considerable proportion and makes concerns about the future of their professional behavior in case they don't fix the problem. In the study of Lauris *et al*, most respondents agreed that reporting errors improves the quality of care for future patients and would likely report a hypothetical error resulting in minor or major harm to a patient. However, only 17.8% of respondents had reported an actual minor error, and only 3.8% had reported an actual major error. One reason for underreporting errors may be a lack of knowledge (18).

Some health-related factors such as nutrition and obesity, education, cessation of smoking and drugs, fastening seat belts and air pollution were very important based on the viewpoints of medical students.

Some aspects of professional behavior were

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weak among the participants. Only a few number of the medical students were in contact with their patients for diagnostic and therapeutic purposes through E-mails, used online medical education methods and computerized decision making software, participated in social services, read more than one paper in a week, used online journals, could appraise the new clinical science, and applied the principles of medical professionalism while practicing medicine. Variations in students' scores based on their level of training show a decrease in professional practice. This finding prompts us to ask whether a hidden curriculum exists in the constructs of medical education that inhibits rather than facilitates the development of professional practice.

By having such data a better professionalism curriculum can be planned in which the strong points of the future specialists can become stronger and the weak points can become strong while their beliefs and insight perfection are also being respected. Limitations of the study include the use of trainee at a single institution.

Conclusion

The undergraduate medical students had a positive attitude toward the principles of professionalism but they did not apply them widely in their behavior and practice. For making them more professional and responsible, professionalism curriculum should be planned in a comprehensive way by using appropriate contents and formats including longitudinal courses and integrated teaching of professionalism with clerkship and internship rotations.

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